Consideration of Others





- Introduction
- Concept of HQDA Program
 - What it is
 - What it is not
 - Role(s) of EOAs
- Introduction to HQDA CO2 Handbook
- Small Group
 Dynamics/Observed Exercise

CO2 What it is

- A command program
- EO personnel important, not solitary, players
- A tool for commanders to use to assess and improve the organizational climate of their units
- A resource

CO2 What it is

A Philosophy

A Methodology

A Capability

CO2 Philosophy

"[CO2 is] those actions that indicate a sensitivity to and regard for the feelings and needs of others and an awareness of the impact of one's own behavior on them..."

-MG

Foley

"...ultimately CO2 involves the awareness, the actions, and the responsibility of the individual

CO2 Methodology

- Small Group Instruction
- Based on command analysis of unit needs
- Instruction with the "edge" of emphasizing the actions/responsibility of the individual soldier; methodology linked with philosophy

CO2 Capability

HQDA CO2 is being designed, from the outset, to leverage existing information technology so that both already-existing and newlycreated resources (lessons and programs) used by local commands will be made available Army wide.

HQDA CO2 What it is not

- A set of mandatory lesson plans
- A mandatory replacement for existing command emphasis programs
- An EO, rather than command, program
- A vehicle for "sensing sessions"
- Also, HQDA is not mandating a specific training level or certification for CO2 instructors





"[Commanders] may or may not have the luxury of having trained or certified small-group facilitators available for your CO2 program....leaders must be the most capable personnel available, clearly able to handle themselves appropriately in a small group setting.

-- HQDA CO2 Handbook,

pp.3-4



- Primary players, by direction of CSA
- NOT sole instructor
- A resource, available to teach, coordinate, or both
- EO is only part of the CO2 picture
- Refer to *Handbook*, p.3, for further guidance



- Ethical Development Individual and Organizational
- American Military Heritage
- Quality Individual Leadership
- Team Building
- Equal Opportunity
- Gender Issues
- Family Concerns
- Health, Safety, and Drug & Alcohol Abuse

CO2 Lesson Plans

- 17 lesson plans
- Lesson plans intentionally "cross" into several focus areas
- Goal of all lessons: to impart information in the context of the individual soldier as a responsible member of a military team

Small Group Dynamics An Overview

- Small groups can be:
 - free-flowing, enabling
 - restrictive, coercive
 - animated
 - silent
 - interesting, engaging
 - boring
- The facilitator plays a large part in determining which of these are true



- Encourage discussion
 - Are not "tied" to the script or lesson plan.
 - Use (are not "used by") slides or visual aids
 - Are not afraid of strong opinions or emotions, (if kept in balance)



- Let Subject Matter Experts (SME) in the small group contribute to the maximum
 - Acknowledge military experiences
 - Note accomplishments in area
 - (But avoids letting SME dominate)

Good Facilitators: (3)

- Keep the pace going
 - Call on different group members
 - Know when "the horse is dead."
- Are conscious of time
 - Breaks
 - Ending
 - Not "stretching" -- ending when lesson is done

Watch out for these six red flags:

- The SME who wants to dominate
- The "old timer" who dominates
- Prejudice
- The "talker" who wants to dominate
- The "distracter" who puts out "good stuff" not related to the teaching goals
- Issues of rank, leadership position

Subject Matter Expert

- The SME who wants to dominate
 - SMEs are good, if kept in balance
 - Applying past experiences to present is good, but acknowledge differences as well
 - Problem of emotional baggage
 - Issue of "military one-ups-manship" ("I've been there and you haven't.")

Old Timer

- The "old timer" who dominate
 - "I've been in this unit a long time..."
 - "During my first tour with the 82nd...."
 - "When I came in the Army we..."
 - This can all be good stuff, if experience is being used to contribute to discussion, rather than to simply give weight to the "old timer's" personal opinion
 - Can often be diffused by humor



- The "talker" who wants to dominate
 - Two types of situations
 - Individual who needs last word (or all words)
 - Individual who cannot communicate with brevity
 - Usually best handled by direct interruption by facilitator (but with as much courtesy as possible)

Distracter

- The "distracter" who puts out "good stuff" not related to the teaching goals
 - No harm intended here, so don't "slam dunk"
 - Use common sense in re-directing group towards goals
 - Be direct if needed, shut down distracting line of conversation until break/end of lesson

Use of Rank and Duty Position: Issues of rank, leadership position

- Very difficult situation
 - Goal is to achieve lesson objectives without compromising leader's ongoing military authority
 - Best handled in steps, starting with "gentle" diversion or interruption and ending with calling an unscheduled break and confronting leader off-line, one on one.



• All of these "red flags" are also part of normal small-group interaction. It is when they get out of balance that they interfere with the group's ability to learn and process information.

Conclusion

- CO2 is a tool which commanders can use to systematically improve their organizational climate
- CO2 is an area which can be used to significantly increase the role and visibility in the unit of those involved in the process.
- Think out of the box!